

2026

Water - Separate Meter

Water has since time immemorial been a central component of our existence, the rivers that crisscross our country hold our stories and we are eternally responsible for their care.

We experience water differently today as it is made available to households at a cost.



Household Water Usage

Individual water authorities across NSW set rates for water usage. Households have experienced increased costs of living including water.

Water authorities (e.g. Sydney Water) bill for water 4 times a year. This bill includes a mixture of charges such as:

- Wastewater (sewers)
- Water Service
- Environmental Charges
- and Water Usage.

Birribee Housing gets the bill from the water authority and pays the entire bill on behalf of households.

The water usage charge is the responsibility of the tenants and will be charged by Birribee to the tenant's account.

We know that large bills are hard for households to manage. Birribee Housing has set up a payment arrangement that helps you by spreading this cost out over several weeks.



How we work out your water:

- Household's water account balance with Birribee and the water usage of the new bill are identified.
- Any credit with Birribee is deducted from the water usage
- Remaining water usage is then divided by number of weeks in the upcoming quarter (13) and charged to households

Aunty Sandra



Aunty Sandra lives on her own and doesn't use too much water except when the tribe of nephews and nieces turn up during the school holidays. Between the extra showers and more washing her usage increases. Aunty Sandra has a water account balance of \$10 credit, and the new water bill has \$190 for usage.

$$\$190 - \$10 = \$180$$

$$\$180/13 \text{ weeks} = \$13.85 \text{ per week}$$

Aunty Sandra arranges with Birribee Housing to pay \$13.85 each week towards her water as she finds this easier than a large payment of \$180.



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